Cryptouch

FAQ

What is Cryptouch?

Cryptouch is an innovative platform for automated cryptocurrency trading based on artificial intelligence algorithms to analyze the market and execute trades.

How do I register for Cryptouch?

Follow the steps below to register:
- Go to the main page of the Cryptouch website.
- Click on the "Register" button.
- Fill in all required fields (email, password, username, etc.).
- Confirm your registration via email.

How to start trading on Cryptouch?

After creating an account, follow the steps below:
- Refill your balance via the "Refill Balance" section.
- After crediting your account, make a transfer from your main balance to your trading balance.
- Choose an algorithm or strategy for trading. You can choose between standard and professional trading algorithms, which differ in the minimum amount and percentage of profitability.
- Run the algorithm and start automatic trading.
- You can change the strategy and algorithm settings at any time by going to the "Algorithm Settings" section. Three levels of risk and profitability are available. You can change the settings once every 24 hours.
We wish you successful trading!

What algorithms are available on the platform?

The Cryptouch platform offers the following algorithms, which can be customized depending on the level of risk and desired return:
Standard algorithm - for conservative investors.
Pro algorithm - for moderate investors.
Algorithm High - for investors with high risk appetite (under development).

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FAQ

How is income accrued?

- After activation of the algorithm, the trading bot starts its work in 24 hours. Funds are distributed to trading pools.
- The income earned by the algorithm is displayed daily in myAlpari.
- Every 10 days a window for profit withdrawal is opened.
- To withdraw funds, create a withdrawal request.

How to withdraw funds?

To withdraw funds, follow the steps below:
- Go to the "Withdraw funds" section.
- Enter the amount and wallet address.
- Confirm the transaction. Withdrawal processing may take up to 24 hours.

What cryptocurrencies are supported on Cryptouch?

There are three major cryptocurrencies supported on the Cryptouch platform:
- Bitcoin (BTC)
- Ethereum (ETH)
- Tether (USDT)
Other altcoins are under development.

What fees are charged for transactions and withdrawals?

Cryptouch does not charge commissions for internal transactions on the platform. However, withdrawals are subject to standard blockchain network fees, which depend on the cryptocurrency network used.

How are returns accrued?

- Once the algorithm is activated, the trading bot starts working after 24 hours, distributing funds to trading pools.
- Every day you will see the accrual of profit in your personal cabinet.
- Every 10 days a window for profit withdrawal opens.
- To withdraw funds, create a corresponding request.

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FAQ

What should I do if I forget my password?

If you have forgotten your password:
- Click "Forgot Password" on the login page.
- Enter the email address associated with your account.
- Follow the instructions sent to the email to regain access.

How do I contact support?

If you have any questions or concerns, you can contact support through the following channels:
- Email: cryptouch.help@gmail.com
- Feedback form on the website.
- Telegram: @CrypTouch_Help.